Senior Writer & Marketing Communications Strategist (Remote)

Corporate | Law & Professional Services | Academia

PROFESSIONAL PROFILE

- Innovative strategic thinker with experience across diverse industries and subject matters.
- Proven track record bringing value and surpassing goals. Extensive knowledge base.
- Self-directed, resourceful, proactive with a "can-do" attitude. Efficient without sacrificing quality.
- Multichannel team leadership and collaboration. Flexible and client driven.
- Strong communication, organizational, and project management skills.
- Ability to digest and simplify new and complex information to produce concise communications.
- Reliable high-quality, high-quantity producer. Quick credibility with all levels of management.
- Skilled multitasker, detail-oriented, meticulous with an "eagle eye." Very effective managing tight deadlines.
- Effective working remotely via phone, email, video conferencing with a dedicated home office. 100% remote since 2017.

CORE COMPETENCIES

- Content Marketing & Business Development
- Research, Analysis & Problem Solving
- Copywriting, Editing & Proofreading
- External / Internal & Print / Digital Collateral
- Leadership, Recruitment & Supervision
- Project / Event Development, Management & Logistics
- Creative Ideation, Brand Management & Change Agent
- Client Service & Relationship Building
- Proficient in MS Office, SharePoint, DeskSite, Sitecore, iManage, Asana, Teams, Zoom, WebEx, Paint.NET, AP Style

PROFESSIONAL EXPERIENCE

TROUTMAN PEPPER HAMILTON SANDERS LLP Publications Manager (Remote)

2020 - 2023

Atlanta, GA

Oversaw high-volume, fast-pace publication editing and production process for **1200+**-attorney / **23**-office national law firm. Set and managed expectations at the onset with attorneys and staff during the content review process.

- Edited 850+ client alerts, newsletters, blog posts, year-end reviews, and other publications, enhancing content quality and consistency. Promoted collaborative environment, while providing exceptional client service.
- Strategized new State AG blog content template, streamlining process to create shorter, more impactful, and uniform copy. Researched / wrote original copy and provided high-level editing, receiving high praised for content quality and client service. Coached attorneys on new template usage and content best practices.
- Analyzed client alert process and content best practices. Recommended and implemented improvements to streamline
 and centralize the publication process, increasing logistical consistencies and efficiencies.
- Updated and championed consistent use of the firm style guide, obtaining quick buy in with attorneys and teammates.

KILPATRICK TOWNSEND & STOCKTON LLP Senior Writer & Content Manager (Remote)

2015 - 2020

Atlanta, GA

Originated and revised **high-profile internal / external communications** for **600+**-attorney **/ 20**-office international law firm. **Cultivated strong working relationships** and provided **creative direction** to attorneys, stakeholders, and professional staff to produce strategic **print / online** ads, articles, brochures, case studies, newsletters, nominations, website content, etc.

- Determined key firm / practice differentiators and unique story angles that advanced firm goals and positioned attorneys as thought leaders. Earned reputation for exceptional work quality / value and client service.
- Originated 150+ website pages during six-month firm website rebranding, restoring currency and improving readability.
- Researched and wrote PR article later cited in a national webinar as an example of "content done the right way."
- Strategically crafted award-winning nominations, including the firm's first-ever Law360 MVP of the Year Award.
- Elevated weekly internal newsletter via quality writing / editing and establishing processes that streamlined workflow.
- Completed 700+ remote projects of varying sizes and complexities in 2019.
- Spearheaded volunteer council Spring Cleaning with Meaning clothing drive, collecting 2,500+ charitable donations.

SBHARRIS COMMUNICATIONS LLC

2005 - present

Principal (Onsite & Remote) Company utilized for contract work if not working a full-time, permanent job.

Atlanta, GA

Provide long- and short-term strategic marketing, business communications (copywriting, editing, and proofreading), and project management consulting services from concept to delivery for corporate and professional services clients.

- Triumph Motorcycles America: Researched and wrote daily network dealership notifications and employee communications
 (50+ first month / 500+ one year), regarding rapidly changing products / services initiatives for international motorcycle
 company that increased sales and productivity. Managed copy lifecycle, digital formatting, and distribution logistics.
- **UPS:** Completed **55** customer communications projects during **six-month** contract, including logistics management, copywriting, and editorial services that increased sales and advanced customer relations for a **Fortune 100** company.
- **Georgia Power:** Researched and wrote **Fortune 500** subsidiary's **first** diversity training procedural guideline that ensured program consistency and tier-one quality.

SUPPLEMENTAL EXPERIENCE

MCKENNA LONG & ALDRIDGE LLP | Senior Business Communications Writer

Atlanta, GA

Conceptualized, researched, and wrote internal business communications for international law firm, serving **450+** attorneys across **10** offices. **Managed copy lifecycle** and **guided** internal clients / professional staff during creative process.

Created award-winning original copy and provided high-level editing and proofreading (from data collection to
publication) for daily intranet articles, monthly newsletters, quarterly / annual reports, and special projects
(e.g., firmwide diversity brochure, website content, and comprehensive reports), resulting in
internal cross-selling opportunities, excellent reader evaluations, and enhanced firm image / awareness.

SOUTHERN COMPANY ENERGY SOLUTIONS | Communications Specialist

Atlanta, GA

Developed and executed marketing communications initiatives for Fortune 500 energy services subsidiary.

- Strategized company participation in international tradeshow, including conceptualizing new booth panels and managing event logistics that increased brand equity and achieved all deadlines / targeted goals.
- Produced collateral and templates (e.g., print promotions, PowerPoint presentations, proposals, and website
 content) that received excellent feedback, strengthened inter-company relationships, and maintained corporate branding.

CD GROUP, INC. | Senior Marketing Coordinator

Norcross, GA

Managed marketing activities for national ERP technology consulting corporation, receiving "Raving Fans Award" for employee excellence. Supervised webmaster, graphic designer, technical writers, and office staff.

- Organized 200+ national webcasts, tradeshows, C-level events and direct mail / email campaigns that resulted in flawless rollout, 40% pipeline lead generation, and increased event registrations.
- Researched and wrote brochures, case studies, website content, PowerPoint presentations, newsletters, invitations, press releases, etc., ensuring accuracy, quality control, consistent corporate voice, and high-level customer satisfaction.

GEORGIA STATE UNIVERSITY | Continuing Legal Education Program Developer

Atlanta, GA

Built Continuing Legal Education (CLE) program from startup, conducting approximately **40** conferences annually. Recruited and/or managed a team of **30+** conference faculty, staff, and volunteers.

Generated net profit in first year with 50% profit increase by third year. Discovered untapped niche market.
 Increased repeat business via impeccable customer service.

EDUCATION

UNIVERSITY OF GEORGIA SCHOOL OF LAW | JD - Law | Athens, GA

GEORGETOWN UNIVERSITY | MS - Sociolinguistics (Scholae Studiorum Superiorum) | Washington, DC

TULANE UNIVERSITY | BA - Anthropology (Phi Beta Kappa, Cum Laude, Outstanding Senior in Anthropology) | New Orleans, LA